



TRAVEL SAFETY AND ENHANCED CLEANING PROTOCOLS

Below is an overview of the key components of the measures put in place:

- Updated **Staff Training** on approved COVID 19 preventive and responsive protocols.
- **Dedicated Hygiene Manager** to ensure all protocols are strictly followed.
- **Temperature Screening** at all entrance points for guests and employees.
- **Hand Sanitizer stations** placed throughout the hotel.
- **The necessary PPE is available for use by team members and guests as per the guidelines of the Seychelles Public Health Authority.**
- **Physical Distancing** operating procedures and signage implemented throughout the property including at reception and all public areas.
- **Enhanced Cleaning and Disinfection Protocols** are followed as recommended by the Seychelles Department of Health authorities including increased frequency of high-touch areas and public washrooms. Hospital-grade disinfectants and international standard cleaning products are used.
- All facilities including Room Keys and Restaurant tables. are sanitized after every use. **Guest luggage is sanitized on arrival.**
- **Guest Rooms undergo intensive cleaning and sensitization after each guest departure.** Departure rooms are kept vacant for 24 hours before new check-ins.
- **All linen** including bed linen and towels are sterilized and securely packaged as per the guidelines provided by the Seychelles Department of Health.
- **Restaurant tables** are set at 2-meter distance. Regular buffets are discontinued for the moment and à la carte menus are available. All dishes are fully prepared in the kitchen following the highest food safety standards. Contactless payment options and online menus are available.
- **Contactless Service** - WhatsApp messenger service available for all guest requests. Services such as room service, room amenities, and laundry can be packaged and delivered at the door on the request of guests.